

# **Kimmerfield Court, Swindon.**

## **Good Neighbourhood Agreement, Additional Tenancy Conditions , Car Parking and Metering Arrangements.**

**Please note this is a draft document and may be subject to change prior to the granting of a tenancy.**

### **1. Introduction**

This Agreement forms a contract between you, your neighbours and your landlord.

We all want Kimmerfield Court to be a great place to live and agree to the principles and requirements laid down in this agreement.

We will not tolerate any behaviour that spoils life for residents.

We will report any problems promptly to our Neighbourhood Housing Officer

We will accept different lifestyles, but not those that prevent us from enjoying our homes.

We understand our tenancy conditions and this agreement and will comply with them at all times.

We will treat communal areas and facilities with respect.

### **2 General Behaviour**

I fully understand that no pets are permitted aside from small caged animals with previous written consent of the landlord or the Council.

I understand that I am responsible for the behaviour of visitors and friends.

I must not play loud music in my flat.

I will only consume alcohol in moderation and never within the communal areas unless attending an appropriate function in the communal lounge.

I will not park or store items, including mobility scooters in communal corridors or areas.

I will dispose of my rubbish in the bin room provided and recycle my waste as directed.

I will comply with all instruction and guidance given to me in relation to fire safety.

If I use the communal lounge or book the guest room facility I will leave them in a clean and tidy condition reporting any problems immediately to staff.

I will hang curtains or nets of a reasonable standard in my windows and will not hang other items, such as flags, posters etc without specific permission.

If I require the use of a mobility scooter I will only charge and store it in the designated area.

### **3. Using the Car Parking facility.**

I will keep my vehicle in a roadworthy condition with a valid road tax, insurance and if appropriate an MOT.

I will not carry out any significant work or clean my vehicle whilst it is parked in the bay (changing a bulb / flat tyre etc. is permitted)

I will only park in the bay I'm allocated or the area allocated for Kimmerfield Court residents.

I will observe all the rules and regulations laid down by Swindon Borough Councils Parking team.

I will only park a motor vehicle or motorcycle in the bay allocated and never a trailer of any description or caravan / boat etc.

If I do not use a vehicle I understand that I am not entitled to any refund or reduction in charges nor can I sublet my space.

I will report any lost fob or remote control immediately and understand that the council reserves the right to charge for replacements.

### **4. District Heating Metering**

I will allow staff access on a monthly basis to read my meter or provide a reading to them upon request.

I understand the Landlord has contracted with INSITE ENERGY to provide a credit metering solution which will enable me to pay for the Heating and Hot water I use on a monthly basis. As part of this agreement I understand that tariffs and suppliers will be preselected and that my monthly charge will include a service charge from INSITE ENERGY

I agree to pay my heating and hot water bills direct to INSITE ENERGY on a monthly basis.

INSITE energy will adhere to a DOMESTIC CUSTOMER charter which provides a range of service standards and protection to vulnerable residents. For full details visit [WWW.insite-energy.co.uk/insights](http://WWW.insite-energy.co.uk/insights)

**5. Community Alarm and Homeline Service**

I understand that if I require a community alarm I am required to independently purchase a phone line from an approved supplier such as BT.

In addition I will provide Homeline with two emergency contacts and my medical details which will I understand may be passed on to the emergency, my GP or social care services in the event of a medical emergency or situation.

**5. Signatures**

**I / we agree to keep to this agreement and my tenancy agreement.**

**I / we agree that whilst I am a tenant at Kimmerfield Court, I will do everything I can to be 'a good neighbour', and will not behave in any way which may be considered `anti-social'.**

**Neighbourhood Housing Officer .....Name .....**

**Resident .....Name.....**

**Resident .....Name.....**

**Flat number ..... Kimmerfield Court**

**Date.....**